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# Spa Touchpad Error Messages & Codes

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The messages and codes listed here are a combination of error, operational and reminders Along-side each code is a brief description of its meaning.

Under no circumstances should you use this information to attempt a repair unless properly qualified to do so. We have provided this information as a reference, and for qualified tradesmen to utilise as required.

Spa technicians – we can provide access to **full diagnostic manuals** covering these messages & codes, via an app direct to your Android, iPhone, or Windows phone. Please 'create an account' on our website and follow instructions listed in the 'Trade Pages' category. Alternatively we can email them to you on request (This feature and access is only available to spa technicians).

Causes of the most common following spa / hot tub fault codes

Flow/Pressure switch open – dirty filters, blockages, switch failure, low water level, pump failure.

Flow/Pressure switch closed - switch failure, pump relay stuck

Hi-Limit fault – dirty filters, blockage, low flow, sensor fault, failed pump – sensor reads 45C+ / 112F+ Temperature sensor fault – sensor failed, low flow

Over heat fault - Same as sensor fault, pump not running, relay failed - sensor reads 38-45C / 100-112F

### Spa touchpad messages and codes are listed for various models including the following brands:















































































**UNITED SPA**:



















### in.xe and in.y series

### If the code is a 'Slave' code, it's a fault with the slave unit - same error cause as the main unit

AOH or AO2 (swim spa slave)
Prr / Pr or Pr2 (swim spa slave)
OH or OH2 (swim spa slave)

FLO / CFLO or FL2 (swim spa slave)

HL or HL2 (swim spa slave)
Hr or Hr2 (swim spa slave)
HR or HR2 (swim spa slave)

Lxx / LLxx UPL / BL

Er1 (swim spa)
SLA (swim spa)
LLxx (swim spa)
LLEr (swim spa)

StbY
OFF
Fx, FFxx
FSxx
Fdxx, dx
EP 0 or 1
ESxx
Edxx

rLY Comm Supp

**EExx** 

Econ

Supp HIBr / HiBr LoBr / NoBr Spa pack temperature too high Temperature sensor failure

Over heat 43c Flow error Hi-limit 48c

Internal hardware error - Thermal Fuse Internal hardware error - Stuck relay

Low level software setting No low level software loaded

Communication between Master & Slave failure Main touchpad has been connected to the slave unit

Unable to select LL program – reverts to menu – faulty Slave LL program is not a swim spa config & slave unit detected

Standby mode 30 min all outputs off

Filter cycle frequency per day

Filter cycle start time
Filter duration in hours
Economy mode on/off
Economy mode start time
Economy mode duration in hrs
Economy mode end time

Stuck relay

Verify cable connections Connect power to 240v

Add fresh water Add BromiCharge

Economy mode set

#### in.xm

SP-br SP-Ot SP-OH SP-Hr SP-in SP-Fx rH-Hr rH-HL rH-nF rH-Pr rH-nC rH-nH rH-Id Px-Er CP-Er bL-Er

Sc-Er LLxx Ph- xP brxx

Fn-Er

-- (after initial priming)

Incorrect input current set
Spa pack under spa too hot
Over heat – water temp 48c
Internal hardware error
Input voltage too low
Fuse 1-3 blown

Hardware error in in.therm heater

Hi-limit circuit tripped No flow detected

Regulation temperature sensor failed Communication error - heater to pack Not heating – no temp increase detected No match between heater and pack models No detection of Pump current draw P1-5-Er No detection of current change on circ pump No detection of current change on blower No detection of current change on fan

System learning error Low level software setting

Incoming power – number of phases 1-3

Input current setting

Possible broken or bent heater sensor pin(s)

### in.xm2

rH-Id Hr HR HL OH rH-nC Pr-r / Pr AO-H SP-in

FL-O / CFLO

FL-C Fx Sc-Er Fr-Er Sc bL P9 UP-Ld UPL/BL Comm Supp HIBr / HiBr

LoBr / NoBr

No match between heater and pack models Hardware error detected - thermal fuse Hardware error detected - stuck relay

Hi-Limit circuit tripped 50c Overheat. Water temp at 44.5c Communication error - heater to pack

Temperature sensor failed Spa pack under spa too hot Input voltage too low

No flow detected Flow switch closed Fuse blown F1-3

Scan error detected / system learning error Input power frequency 50/60hz out of range

System scanning – 1st power up No firmware downloaded into system Programming firmware into system No valid low level software uploaded No valid low level software uploaded

Verify cable connections Connect power to 240v Add fresh water Add BromiCharge





CoLd ОН

**HLEr SEoP** 

**SESH** PS<sub>0</sub>C

**PSoL PSoH** 

CboH ToE

CLDN **ECL** 

**CHCL** UTO

**PUF MENU** CANC **SEND** 

CALB FPx (1-4)

SIL FPxd (1-4) SILd

Over Heat condition

Hi-limit over heat sensor failure Temperature sensor open circuit Temperature sensor short circuit

Temperature approaching zero

Pressure switch open circuit with circ pump Pressure switch open with low spd pump Pressure switch open with high speed pump

Control box over heat 115f / 46c Time out error – system shutdown

Cool down cycle Energy saving cycle Air blower Channel clear

User time out Post use filtration Menu access

Cancel/discard changes

Save changes Calibration for temp Filtration period

Silence period start time

Filter duration

Silence timer duration



Water tap icon crossed out

Bell icon & HEAT Bell icon & ICE

**ICE** 

Bell icon & LD F Bell icon & LEAK

CLDF FHL **RPH** 

RSA RCL

RT9

**RDR RCO** 

**RTR** 

Low water level detected Water temperature above 45c Water temperature below 5c

Winter mode Load failure

Faulty wiring detected

Low flow

Temperature difference over 5c - low flow

Reminder – test pH Reminder - sanitise spa Reminder – clean the filter

Reminder – test RCD safety switch

Reminder - drain / refill Reminder – clean spa cover

Reminder - treat / clean spa cabinet



Prr

HL (flashing)

HL (solid)

**FLO** 

FLC

FrEEzE ProtEct (scrolling)

dEcL GF

LocP LocF

tSt

**HPt** 

Hd

Hq

Spa light flashing

Temperature probe failure or disconnected

Over temperature 44.5 degrees

High Limit 48 degrees Flow switch open circuit Flow switch closed circuit

Heater barrel rate of heating is too fast

Water temp below 10 degrees - freeze protection mode

Circuit breaker setting overload error

Ground/Earth Fault Partial touchpad lock Full touchpad lock

System testing hi-limit probe on start up Heater probe test failed - re-attach to heater

Hi Limit probe disconected pH error – pH above 8.2 Damaged PCB processor Error code/condition present





**FLC** FLO

Но

HoH

H20

**HPF** 

rPF

Ferr

Fus1

Fus2 Fus3 Pressure / Flux Switch Closed Pressure / Flux switch Open

Over Temperature 44C

High Limit 55C

Low water level

Hi Limit sensor failure

Temperature sensor failure

System error Fuse 1 failure

Fuse 2 failure

Fuse 3 failure



### M7 messages

- - - or - --- F, -- C, or --

**BUF** 

CFE or CONFIG ERROR CrC or CHKSUM FAIL

dr, HEATER MAY BE DRY WILL RETEST SHORTLY

drn, DRAINING

drY, dY, HEATER DRY SERVICE REQD

Ecn, Ec

aFI. GFCI FAILURE HFL, HL, HTR FLOW LOW Hot, HOT-CALL SVC ICE, IC, FREEZE COND

LF, LOW FLOW

OHH, HH, HTR TEMP LMT SERVICE REQD

OHS, OH, SPA TEMP LMT PHH, PH IS HIGH LOWER PH PHL, PH IS LOW RAISE PH Pr, PRIMING MODE TAKES 4 MIN

PSt, PERSIST FAIL rt9, TEST GFCI

rCA, CHANGE MINERAL CARTRIDGE

rCH, NEW FILTER rCL, CLEAN FILTER rCO, CLEAN COVER rdr, DRAIN WATER rPH, CHECK PH rSA, CK SANITIZER rtC, RTC FAILURE rtr, TREAT WOOD SAH, SANITIZER HIGH SAL, SANITIZER LOW SbY, STANDBY MODE SE, STANDARD ECONOMY

SF, SAFETY FAULT

SLP, SL

SnA, SA, SENSOR A SERVICE REQD Snb, Sb, SENSOR B SERVICE REQD

SnS, Sn

Std, St

SI, SIp

Std, St, STANDARD StU, STUCK ON

Temperature not available

Temperature not available - priming Internal problem detected (Cal Spas)

Configuration error

Firmware installation failure

Possible inadequate water detected Indicating pump is on while draining

Inadequate water detected Economy mode set Spa could not trip RCD

Substantial difference between sensors

Possible pump stuck on

Potential freeze condition - pumps run

Persistent low flow problem Overheat - spa shut down Overheat - spa shut down

pH is high pH is low

Initial priming mode active

Hardware failure Reminder - test RCD

Reminder - change Nature 2 cartridge

Reminder – replace filter Reminder - clean filter Reminder - clean spa cover Reminder - drain & refill spa

Reminder – test/adjust chemical levels Reminder – test/adjust sanitiser levels

Hardware Failure

Reminder - wood retreatment required

Sanitiser level is high Sanitiser level is low Spa is in 'standby' mode

Spa is in 'Standard-Economy' mode

Suction protection fault Spa is in 'sleep' mode Sensor A not working Sensor B not working Sensors out of balance Spa is in 'standard' mode Pump appears to be stuck on

### Non M7 messages (older controllers with pressure switch)

pd Power down, on battery back up OH Overheat Flo. Fl Flow problem Spa is 11 degrees below set point Cool ICE, IC Possible freeze condition Sn1, Sn Hi-limit fault Sn3, Sn ILOC Ec, Econ

Temperature sensor fault

Interlock fault

Spa is in 'economy' mode Spa is in 'standard' mode Spa is in 'sleep' mode

### Flashing LED messages - Balboa

1 flash, 3 second gap 2 flashes, 3 second gap 3 flashes, 3 second gap 4 flashes, 3 second gap Flash - 1 second on, 1 second off Flash - briefly OFF once per second Flash - briefly ON once per second

Hi-limit fault Pressure switch closed (FLC) Pressure switch open (FLO) Temperature sensor fault Hi-limit, OH Sensor fault Pressure switch fault



### Onga 4352, 4353, 4395

LED 1 flash per second LED 3 flashes per second

Pressure switch open circuit, insufficient flow Temperature sensor or pcb fault

### **Director & Turbo series**

LED slow green (2-3 sec interval) LED fast green (1 sec interval) LED slow red LED fast red

Initial prime fail, pressure switch open cct Pressure switch open beyond initial start Temperature sensor failed Hi-limit over temperature cut out

#### **Bathmaster Series**

LED red / green flashing 'Power' indicator LED orange flashing 'Jets / Pump' indicator LED red flashing - 3 flashes

Low or high voltage condition Loss of prime. Pressure switch open PCB fault



**GCF** 

-.-. and RED heater light -.-. and GREEN heater light

All lights flash

E01 E02

E03 E04

E05

E06

End

Not grounded/earthed correctly

Over temp condition

Water temperature detected below 4 degrees C

Something is wrong with the pump

Flow sensor closed circuit Flow sensor open circuit

Water temperature below 4 degrees C Water temperature over 50 degrees

Thermometer sensor fault

Power supply fault

System stops after 72 hrs operation. Press 'Unlock' 3 secs



### BL-46 / BL-70 / BL-80

ОН Fr

FL / FLo

E0

E1

E2

E3

E4

**E7** 

Fc

diS / time remaining alternating

BL-45 / BL-50 / BL-60

All LED's Flashing Orange 98 & Red 104 Red 102 & Red 104

Orange 100 & Red 104

Over temperature

Freeze condition detected 4 degrees

Pressure switch open circuit

Temperature sensor short circuit

Temperature sensor open circuit

Hi-limit sensor short circuit

Hi-limit sensor open circuit

Flow switch short circuit

Improper electrical connection

Filter cycle in operation

Disable / standby mode and time remaining

48 degrees Overtemp Low Flow error

Temperature Sensor fault Hi-Limit Sensor fault



'TEMP' flashing

\_\_\_\_ flashing

\_.\_.\_ or =:=:=:

\_\_\_\_ or **===** 

Pressure switch or temperature sensor failed

Hi limit tripped

Pressure switch open circuit

Pressure switch closed circuit (jets operate)



Err

Temperature sensor fault



SPA-N-A-BOX

EN1/OH EN2

Sensor 1 failure Sensor 2 failure



th1/39 or ---/39 th2 / 39 or - - - / 39

th2 / "current water temp" or - - - / "current water temp"

OH or HOT

HL

HL / 210

0

FLO or --

FLC or --

Freeze protection – temp under 39F / 4C Both thermistors detecting below 39F / 4C

Temperature sensor error Over heat 112 F / 44C Hi-limit 118 F / 47C Thermistor short circuit

Electronic failure of touchpad or pcb

Flow switch open circuit

Flow switch



### Pulsar, 2095 & Intuitive Series

Red/green flashing on two LED's Green, Green, or Orange flashing LED Red/green flashing pump LED

Hi-limit sensor tripped, electronic fault Insufficient water detected Insufficient water detected (some models only)

### Digital 2000 (stainless steel heater tube with pressure switch)

01	Stuck touchpad button
02	Touchpad Communication error
03	Temperature sensor failure mk2 sensor
04	Pressure switch closed circuit
05	Over temperature condition
06	Heater thermal cut-out overheat
07	Stuck heater relay
08	Temperature sensor failure mk1 sensor
09	Prime failed, pressure switch open circuit

### Spa Power 1000 & 2000

01	Stuck touchpad button
02	Touchpad communication error
03	Temperature sensor failure
04	Optical water sensor failure
05	Over temperature condition detected
06	Heater thermal cut-out overheat
07	Stuck heater relay
09	Prime failed, insufficient water detected

### Spa Power 400, 500, 600, 601, 750, 800, 1200

Error 1 (H2O or Prime Failed) Prime failed, insufficient water detected

Error 3 Stuck touchpad button
Error 4 Optical water sensor failure

Error 5 Over temperature condition detected Error 6 Heater thermal cut-out overheat

Error 7 Stuck heater relay

Error 8 Temperature sensor failure

Error 9 (Spa Power 800 &1200 only)

Warning 1 (Spa Power 800 & 1200 only)

Temperatu

Warning 1 (Spa Power 800 & 1200 only)

Temperature sensor failure (pool OR heater)
Ht.d (Spa Power 500 only)

Heating mode - Demand Heating

Heating mode - Demand Heating Heating mode – Filtration Only Heating

Green Pump LED flashing (SP400/600/601 only)

Sleep mode active

### Xcelsior Spa Pool System QX350

Ht.F (Spa Power 500 only)

Error 1 (H2O/CHE) Prime failed, insufficient or 'too pure' water

Error 3 Stuck touchpad button

Error 5 Over temperature condition detected 45c Error 6 Pump heater thermal cut out overheat

Error 7 Stuck heater relay

Error 8 Temperature sensor failure
Error 9 Heater control circuit failure

### SPSVB Variable Speed Blower

Error 2 (2 LED flashes / beep) Communication or electronic failure

Error 3 (3 LED flashes / beep) Stuck touchpad button



### FLUID DYNAMICS Optima Compact & Titan Optima with Tecnologic Z31SE thermostat

noF

E1

Temperature probe Open circuit
EPr

EEPROM memory error



### KL6600 and KL8000 series

**ESA** Temperature sensor error **ESb** Water flow sensor error Eob Water flow sensor error

**EHH** Heater error over heat 48 degrees EoH Heater error over heat 43.5 degrees

**EPL** Water flow error **ECP** Water flow error

**EUH** High input voltage 280v High input voltage 260v EUo Elo Lamp current over limit

CPo Circulation pump current over limit

LLL Low water level

**ICE** Freeze warning – below 44F / 7C Auto moisturizing overtime Eln

System is refilling InF InP Water refilling Paused

Auto drainage process is running out

### Ethink KL8-2 and KL8-3 series

Temperature sensor open / short circuit E1

E2 Flow sensor open circuit

EP Low flow through Ethink heater

FF Over temperature fault



### imPower Lockout Codes (on numerous variable speed pool pumps)

None Eeprom load failure 1 blink Micro processor failure Under voltage below 180v AC 2 blinks

Temperature - over 100C or under -20C 3 blinks

Over current tripped 4 blinks Over voltage above 269v AC 5 blinks

Shaft seized 6 blinks

7 blinks Self check - self testing failed Motor fault - phase disconnected 8 blinks

10 blinks Other fault



### Gao Er Da - GD

HEAT
ICE
CLDF
LD F
E1, FF
Water pump or tap ICON flashing
Thermometer ICON flashing
CALB
S.C.

Hi-limit over 45c
Water temperature below 5c
Circulation pump problem / flow problem
Load Failure – faulty pump, heater, etc
Temperature sensor failure
Water level too low
Low flow
Temperature calibration mode
System wiring fault



# Imperial Spas



### **Swift River Spas**

dCP FC FLO Ht HtS HtS-OHt OHt tS-0-tS tS-255-Ht-OHt PS1 PS2 No DC power at master relay
Freeze condition under 15 degrees C
No circ pump current draw
Over 43 degrees C
Open hi-limit sensor
Short hi-limit sensor
Overheat 48 degrees C
Open temp sensor
Short temp sensor
Pressure switch closed
Pressure switch open



**FLO** 

LocP / LoP



### **Class Series**

FLC
Err
Prr
HL
FrE
\*\*\* 3 flashing dots on display
\*\*\* with red LED lit on pcb
0.0 / 32F
H2O
BOO
CLE, CF
SbY
LOC

Flow / pressure switch open circuit
Flow / pressure switch closed circuit
Electronic software error
Regulation temp sensor failure
Hi-limit sensor failure
Possible freeze condition
FLO or FLC
Hi-limit sensor failure
Regulation temp sensor failure
Insufficient water level
Pump 1 boost mode
Reminder – clean filter
Spa is in 'standby'mode – 1hr shutdown
Touchpad panel keys locked
Touchpad partial lock

LocF / LoF Fxx, Fdxx dxx, Fdxx, Fsxx Pxx Exx, Edxx Edxx, Esxx Orxx (2.5-9) CAL SUS ---F

Touchpad full lock Filter cycle duration in hours Filter cycle start delay in hours Purge cycle duration in hours Economy cycle duration in hours Economy cycle start delay in hours Over range beyond normal temp limit (not a fault) Calibration error Suspend mode – Pump 2 Button may be stuck Dimension One Spas Communication Error



OH **FLO** ICE SN1 SN<sub>2</sub> Over temperature condition detected Flow problem Freeze condition detected Hi-limit sensor failure Temperature sensor failure



HotSpring<sup>\*</sup> Tiger River<sup>\*</sup> Spas

'Ready' & 'Power' Logo lights flashing 'Power' blue light flashing 'Ready' green light flashing

Pressure switch open circuit Hi limit fault Temperature sensor fault





'Ready' icon flashing

=:=:=:= ====

Control sensor open or short circuit Hi limit Pressure switch open circuit Pressure switch closed circuit



F0 F1 F2 F3 F4

Open circuit thermistor or 0c detected Thermostat reading 45c overheat Mechanical Hi-limit 45c Thermistor fault Flame Rollout detected Heater locked out 2 minutes

# Hurricane

PS SH OP LO HL OH FLO ICE SN1 SN2 Pressure switch failure
Shorted sensor
Open sensor
Low temp, potential freeze
Hi-limit
Overheat
Flow problem
Freeze condition detected
Hi-limit sensor failure
Temperature sensor failure

# **HYDRO**QUIP

FLO
FLC
HL, PrH
Prr
FrEE
Loc
CL
Econ
ECdu
Flon

\* \* \* 3 flashing dots on display
\* \* \* with red LED on pcb

0.0 / 32F

Flow / pressure switch open circuit
Flow / pressure switch closed circuit
Hi-limit, OH sensor failure
Regulation temp sensor failure
Possible freeze condition
Touchpad key lock
Current time of day
Economy mode on
Economy cycle duration
Filter cycle turn on
Filter cycle duration in hours
FLO, or FLC
Hi-Limit
Regulation temp sensor failure



COOL **FREEZING** ERR

Anti freezing mode - power off Anti freezing mode - power on Temperature sensor probe failure



E90 E91

E92

E94 E95

E96

99

**END** 

No water flow Low salt alarm High salt alarm Low temperature under 4C Temperature too high System error Temperature sensor fault

After 72 hours of heating, system hibernates



OH COOL **FLO** 

Hold

HOT

**ICE** 

ICE2

PnL

Sn1

Sn3

FLO<sub>2</sub>

PluG

Over Temperature detected Water temp is 11 degrees below set point Flow / pressure switch open circuit Panel buttons pressed to frequently PCB temperature too high Freeze protection Freeze protection Touchpad – pcb communication error 'Watchdog' major fault, spa de-activated Hi-limit sensor failure Temperature sensor failure Shorted flow / pressure switch

Test sensor plug left plugged in after service



F1 F2 F3 F4 F5 F6 F8 F9

Temperature sensor open circuit Temperature sensor closed circuit Temperature too high Temperature too low Auto reset thermoswitch open Manual reset thermoswitch open Eprom memory error System settings error

# LaMotte ColorQ

Er3 Er7 SUN Lo Hi bAt

bLA

Insufficient light reaching detector Blank not properly set, dirty tube, damaged tube Bright sunlight penetrating chamber. Result is below measuring range Result is above measuring range Battery is low Set 'Blank'



Flashing display

Damaged temp sensor or heat circuit failure Memory loss - reset required





-40 122 HI HI / temp display - alternating J11 J12 **PSC** 

**PSO** Flashing 'heat' light Temperature sensor open circuit Temperature sensor short circuit Hi-limit fault above 117F / 47C Over temp above 112F / 44C Temp sensor plugged in Jack 11 is faulty or dangling Temp sensor plugged in Jack 12 is faulty or dangling Pressure switch closed Pressure switch open Hi-limit fault on older units - reset with light or pump key



'Heater On' LED Flashing

Temperature sensor fault



FEF0 FEF1

FEF2

FEF3

F1

F2 F3

F4 BBF

BBF0 BBF1

BBF2 CEF

HEF0 / HFB

HEF1 HEF2 SPL / E0

SPH / E0 E1 E2

E3 E4

E3 flashing

Filter Pump system failure
Filter system short circuit
Filter system open circuit
Overcurrent / Blocked pump
Water pressure switch open circuit
Water pressure switch open circuit

Filter system open circuit
Overcurrent / Blocked pump
Filter system short circuit

Blower failure Blower short circuit Blower open circuit Blower overcurrent

Communication error between panel and pcb

Heating system short circuit
Heating system open circuit
Heating system overcurrent
Temp below 0c – Freeze condition

Abnormally high temperature detected 60c

Low water pressure / level

Low water level / detect function failure

System Failure Heater failure

Press On/Off, C/F, and Temp+ sequentially to reset



### Perfect Pool Spa

EE01
EE02
EE03
EE04
EE05
EE06
EE07
EE08
EE09

Temperature sensor failure
High Limit – over 42C
Low water level
Insufficient/no water pressure
Heater fault
Circulation pump fault
Jet 1 pump fault
Jet 2 pump fault
Air blower fault
Light fault
Ozone fault



OH SN FL

EE10

EE11

Over heat 110F / 43C Sensor failure Flow switch closed



Er

ΗΙ

Lo

FC

FL

FL (flashing)

Topside or control failure or temp sensor not connected

Temp over 44.4C

Temp under 7.2C

Filter cycle

Flow error or pressure switch fail

Pressure switch closed

Freeze protection mode - very low temp detected



### Older units

E1 Temperature sensor fault

E2 Temperature Protection Sensor Fault (HL)

E3 High Temperature Protection (OT) over 38C E4 Low Temperature Protection under 20C

No Heating – flow / thermal tripped

### 2014+

E5

**E7** 

E1 Temperature sensor open/short circuit

E2 Temperature sensor open/short circuit

E3 Temperature exceeds 45 degrees C

Temperature under 2 degrees C E4 E5

Temperature over 50 degrees C E6 Pressure switch open circuit

Dry Run - lack of water



## **Blue Lagoon Spas, Oceane Spas**

E0 or E1 (depending on model) E1 or E0 (depending on model) Filtration pump icon flashing

Temperature sensor open circuit Temperature sensor short circuit Low flow – press on/off to reset



IPS or IP5 LED display flashing Insufficient power supply voltage Water too hot or control fault



E0 E1 P1 P2 P3 H1 B1 S1

Temperature sensor short circuit
Temperature sensor open circuit
Pump 1 fault
Pump 2 fault
Pump 3 fault
Heater fault
Blower fault
Low water level
Temperature sensor not connected



### **LX Series**

FF

SN1, -01, 131, -07, or -8 SN2, -02 FL1, -03 FL2, -04 COL ICE OH Hi-limit sensor failure
Temperature sensor failure
Flow / pressure switch open circuit
Flow / pressure switch closed circuit
Cool condition 11 degrees below set point
Freeze condition detected
Over heat condition
'Watchdog' major fault, spa deactivates

## Class Series (Gecko)

FLO
FLC
Err
Prr
HL
FrE
\*\*\* 3 flashing dots on display
\*\*\* with red LED lit on pcb
0.0 / 32F
H2O
BOO
CLE, CF
SbY
LOC
LocP / LoP

Flow / pressure switch open circuit
Flow / pressure switch closed circuit
Electronic software error
Regulation temp sensor failure
Hi-limit sensor failure
Possible freeze condition
FLO or FLC
Hi-limit sensor failure
Regulation temp sensor failure
Insufficient water level
Pump 1 boost mode
Reminder – clean filter
Spa is in 'standby'mode – 1hr shutdown
Touchpad panel keys locked
Touchpad partial lock

LocF / LoF Fxx, Fdxx dxx, Fdxx, Fsxx Pxx Exx, Edxx Edxx. Esxx Orxx (2.5-9) CAL SUS

---F

Touchpad full lock Filter cycle duration in hours Filter cycle start delay in hours Purge cycle duration in hours Economy cycle duration in hours Economy cycle start delay in hours Over range beyond normal temp limit (not a fault)

Calibration error

Suspend mode – Pump 2 Button may be stuck Dimension One Spas Communication Error



In addition to the below error codes, both XS & SV series have a 'heartbeat' LED that flashes to indicate the error condition. On, Off, On, Off is normal. 'On, On, On, Off, On, On, Off' indicates error 3.

### XS series

ER-2 Heater sensor plug connection fault Water prime failed, insufficient water ER-3 Heater thermal trip, over heat ER-4 Over temperature. Sensor reading over 45c ER-5 Heater temperature sensor failed ER-6 ER-7 In-pool sensor failed ER-8 Controller software fault, stuck heater relay 99.9 Temperature sensor failed

### **SV Series**

ER-2 Heater sensor failed ER-3 Water prime failed, insufficient water ER-4 Heater thermal trip, over heat ER-5 Over temperature. Sensor reading 45c 12v overload - too many LED lights ER-6 Stuck heater relay ER-8 Over current - excessive power draw ER-10 99.9 Temperature sensor failed

### SV Heat Pump

**HEAT PUMP AMB** Ambient thermistor sensor error **HEAT PUMP COND** Condenser thermistor sensor error **HEAT PUMP FLOW** No water flow detected HEAT PUMP LOW P Compressor low pressure switch open HEAT PUMP HIGH P Compressor high pressure switch open **HEAT PUMP COMP** Compressor thermal cut out open HEAT PUMP EXCH Heat exchanger thermal cut out open



# Spa-Tech &

# C-1 Control System - S1 & L1 Touchpads

E0	CPU is fully loaded or loose cables
E1	Heater temperature sensor fault
E2	Heat pump temperature sensor fault
E3	Environmental temperature sensor fault
E4	Water level sensor detecting insufficient water level
E5	Unmatched power input or voltage fluctuations
E6	Water pressure sensor fault – FLO error
C	Cold / freeze – water below 7 degrees C
H	Overheat – water temperature over 43 degrees C
HH	Overheat – water temperature over 45-47 degrees C

## C-II Control System (used on Oasis Spas, Classic Spas and others)

E1 E2 E3 E4 E5 E6 E8 E9 C H	Temperature sensor 1 fault Temperature sensor 2 fault Heat pump temperature sensor fault Water level sensor detects insufficient water Input voltage either too high or too low Flow switch fault Heat pump compressor pressure fault Insufficient water flow Low water temp below 7c High temperature hi-limit 43c Overheat 47c
	•
	Overheat 47c
PL	Panel locked



HE Red, Green, Yellow LED's flashing LEH Temperature sensor failed Insufficient water detected ? possibly same as HE otherwise unknown

# Sundance Spas

**ILOC** 

FLO

FLO<sub>2</sub>

Hold

HOT

**ICE** 

PnL / PNL

Sn1

Sn3

COOL

**PLuG** 

LOC

PF

blb

Interlock failure

Flashing - flow switch open, solid - closed

Flow switch closed circuit

Touchpad buttons pressed too frequently

PCB temperature too high

Freeze condition detected

Panel - PCB communication error

Hi-limit sensor failure

Temperature sensor failure

water temp 11 degrees below set point Test sensor plug left plugged in after service

'Watchdog' major failure. Spa deactivated

Panel locked

Power Failure

UV bulb/lamp replacement required



Flashing display OP or OB SP or SB 8888

Over heat 110F / 43C Open probe Short probe Voltage spike



### T5 Touchpad

οН Fr

Flo

Er0, Er1

Er2, Er3

Fc

Over heat 48C

Freeze - temp below 4C Flow switch open circuit

Regulation temperature sensor failure

Hi-limit sensor failure

Filter Cycle

### **T7 Touchpad**

Fr

SOH

HOH

tS

FL

LS

Freeze - temp below 8C

Software Over heat – temp above 45C Hardware Over heat – hi-limit above 46C

Temperature sensor error

Hi-limit sensor error

Flow switch open circuit



### Models A and C

PO AL

PSI

LO

Warning light

Overtemp 110F / 43C

Alarm mode after PO. Press up or down to reset

Water pressure too low

Low temp below 65F / 18C. Warning lights lit = heater on.

Indicates heating or economic mode



# Spas DM Industries

BJ2P BLO

BUS CP

CS

F1 or F2

FLO

HC HILI

HP

ICE

LB

LP

LS

LS=O

LS=S

O3U

P1 or P2

Pb PS

REL

SS

SS=O

SS=S

Purging notification

Air blower error. Fuse blown or defective blower

Communication error

Circulation / HEET pump fault

Current sensor error

Fuse 1 or fuse 2 blown

Pressure switch open - low flow

Heater error

Hi Limit senses above 112F / 44C

High voltage observed Water temp below 50F / 10C

Light error

Low voltage observed Large water sensor error

Large water sensor open circuit

Large water sensor short circuit

Ozonator error

Pump1 or pump 2 error

Power board communication to topside error

Pressure switch closed error

Relay stuck

Small heater sensor error

Small heater sensor open circuit Small heater sensor short circuit



### **Portapac SSC**

00 'Heat' indicator flashing 'Power' indicator flashing SP1 or SP2

### **Digi-Heat Heaters**

nFL o/t 00 Temperature sensor fault Over temperature sensor fault Over temperature resettable device tripped out 45 degrees Blower speed adjustment (do not alter – press 'Demand')

No flow detected, pressure switch open circuit Over temperature Tripped 45c Temperature sensor failed



### **Neo series**

Plumbing error Insufficient flow Low flow Water Overheat Potential Freeze Sensor 1 open Sensor 1 short Sensor 2 open Sensor 2 short Sensor 3 open Sensor 3 short Swap sensors 1 & 3 for flow direction change No water Lack of water flow Overtemp 48 degrees reached Temp too low – freeze protection enabled sensor 1 open circuit sensor 2 open circuit sensor 2 short circuit sensor 3 open circuit sensor 3 short circuit

### **Signature Series**

OH
HLEr
SEOP
SESH
PSOC
PSOL
PSOH
CboH
TOE
CLDN
ECL
CHCL
UTO

**PUF** 

CoLd

Temperature approaching zero
Over Heat condition
Hi-limit over heat sensor failure
Temperature sensor open circuit
Temperature sensor short circuit
Pressure switch open circuit with circ pump
Pressure switch open with low spd pump
Pressure switch open with high speed pump
Control box over heat 115f / 46c
Time out error – system shutdown
Cool down cycle
Energy saving cycle
Air blower Channel clear
User time out
Post use filtration

MENU CANC SEND CALB FPx (1-4) SIL FPxd (1-4) SILd Menu access
Cancel/discard changes
Save changes
Calibration for temp
Filtration period
Silence period start time
Filter duration
Silence timer duration

If you think our listing is incorrect, please feel free to email information for correction to sales@spaparts.com.au